



Footsteps pre-nursery

Termination and Refunds Policy

After an offer of a place has been made by the nursery but before acceptance by the parent/guardian either party may cancel the offer by serving 7 days written notice.

If the offer have been accepted by the parent/guardian either party may terminate this agreement by the service of one calendar month's notice in writing by completing the notification of leave date form and you will remain liable for fees throughout the notice period.

During that said one month period the nursery undertakes to continue to admit the child and the parent/guardian undertakes to pay all fees due. In the event of the parent/guardian failing to pay the month's fees the child's place shall be immediately withdrawn and the nursery shall be entitled to serve a formal demand for payment of such monies.

In the event of the parent/guardian giving notice of withdrawal of the child and immediately withdrawing the said child there shall be due to the nursery one calendar month's fees in lieu of notice.

Failure by the parent/guardian to provide one calendar month's notice or any notice at all shall render the parent/guardian liable to the nursery for one month's fees.

You may end this agreement without giving notice in the event that we breach any of our obligations under this agreement and we have not or cannot put right that breach within a reasonable period of time of you drawing it to our attention.

We reserve the right to immediately terminate this agreement if:

you have failed to pay your fees by the due date.

you have breached any of your obligations under this agreement and you have not or cannot put right that breach within a reasonable period of time of us drawing it to your attention.

you behave in an unacceptable manner. We will not tolerate any physical or verbal abuse towards staff, children or customers within our nursery.

your child's behaviour becomes unmanageable and is causing harm or distress to others

The Nursery reserves the right to terminate any Child's enrolment, or restrict access to parent/guardian or child, at any time without notice, in consideration of the protection of other children and staff, and the well-being and smooth operation of the Nursery. Any disruption caused by a parent or child that is deemed inappropriate or not conducive to a nursery environment, or undermines the reputation of the Nursery, or its staff, will be cause for termination at the discretion of the Nursery Manager.

We reserve the right to amend these terms and conditions and will provide a minimum of one month's notice prior to any changes.

"The Committee will consider special circumstances and may not apply any penalties or charge any fees"